

SILVER-SERVICE PLAN

Standard Warranty Service Level



INCREASED SAFE AND LOCK SERVICE LEVELS AT A LOWER COST

- A single point of accountability
- 24/7/365 live technical support
- National coverage for all brands of locks and safes
- Service tailored to your needs and processes
- Consistent, accurate billing

Standard Warranty Service Level (Silver-Service Plan)

Your safe comes with the CSS Standard Warranty Service Level. Upon receipt of your call and problem diagnosis, if a CSS technician determines on-site service is required, a CSS Service Technician will be scheduled to arrive at your location within one to three business days. Service will be provided from 8:00 am to 5:00 pm in your local time zone. Monday through Friday excluding Holidays.

Unless your warranty has been voided, if you choose the Standard Warranty Service Level and the repair is approved, no additional charge

will be incurred by you including parts and parts-related shipping.

Please keep in mind... You may have a Service Plan Agreement that offers a higher-level of service. If you aren't sure or you would like to invest in this Service Plan Agreement, please contact 1-877-723-3060.



Maximize Your Warranty

Please fill in the information below to ensure your safe solution is always serviced and maintained appropriately.

(Print clearly)

COMPANY NAME _____ STORE # _____

NAME _____

STORE ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____

SAFE SERIAL # _____

EMAIL ADDRESS _____

DATE OF PURCHASE (approx.) _____

FRANCHISER OR CORPORATE NAME _____

TOTAL NUMBER OF LOCATIONS _____

Service levels specified are response time objectives only for the 48 contiguous United States and are not guarantees. The specified service levels may not be available in Alaska or Hawaii. The service levels are not to be used for response time objectives outside the continental US. Should you desire guaranteed service, or to explore service agreement and warranty extension options, please call us at 1-877-725-3060.

